**What happens when I arrive at hospital**

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|  | This easy read information sheet is about what happens first when you arrive at hospital.  <Modify to reflect order of events and add any additional admission procedures> |
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|  | **What happens when I arrive**  When you arrive at the hospital <insert appropriate person> will show you   * your room * the bathroom * where you eat meals * the activities room * where you see your <health care team>   <Insert other applicable places>  [If available] <Insert appropriate person> will give you a map of the <unit/ward>. |
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|  | You will have a name tag on your wrist. |
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|  | You may talk to a doctor soon after you arrive. |
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|  | <Insert appropriate person> will introduce you to people who work at the hospital.  You will meet the people who will care for you while you are in hospital. |
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|  | **Filling out forms** [If applicable]  You will be asked to fill out these forms   * <Insert appropriate forms>   You will fill out these forms so we know more about you and your health.  Knowing this information will help us to take care of you. |
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|  | You can ask for more time to fill out these forms.  You can ask someone to help you fill out these forms. |
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|  | Talk to <Insert appropriate person> if you do not have the information you need to fill out these forms.  <Insert appropriate person> can help you get the information. |
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|  | **Care level**  When you arrive at hospital  the **mental health workers** will talk to you to decide how much care you need.  **Mental health workers** are people who work to help you with your mental health. |
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|  | You will be given a **care level**.  Your **care level** lets <nurses> know how often they should see you to make sure you are OK.  How often <nurses> see how you are going may change throughout your stay. |
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|  | There is a list of what some **words** mean in this information sheet [**here**](https://www.3dn.unsw.edu.au/sites/default/files/documents/3DN_Wordlist_ERv1.pdf)or go to[**www.3dn.unsw.edu.au/projects/easyread**](http://www.3dn.unsw.edu.au/projects/easyread) |

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This information sheet is part of a series of easy read resources explaining

* how people can access public mental health services in New South Wales and
* what they can expect.

For information on how to support people to use easy read see [**Making mental health information accessible for people with intellectual disability****– A Toolkit**](https://www.3dn.unsw.edu.au/sites/default/files/documents/3DN_AccessibleInformation_Toolkit_ERv1.pdf)

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