**How the hospital workers should treat me**

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|  | This easy read information sheet is about how hospital workers should treat and care for you. |
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|  | All hospital workers should treat you with **respect**.  **Respect** is showing care about who you are and what is important to you. |
|  | Hospital workers must treat you with **dignity**.  **Dignity** is to treat you with respect.  Dignity is also to give you as much privacy as possible.  An example of dignity is someone knocking on your door before they come into your bedroom. |
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|  | Hospital workers should give you as much choice as possible when you are in hospital.  Hospital workers should have your needs and wants in mind when making decisions about your **treatment**.  **Treatments** are things that can help you feel better. |
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|  | **Confidentiality**  Hospital workers must follow rules around **confidentiality**.  **Confidentiality** means information about you that people should not share with others.  Your <health care team> only share confidential information when   * you say it is OK or * when there is a good reason or * when the law says they must |
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|  | **Privacy**  Hospital workers must follow rules around **privacy**.  **Privacy** means other people cannot see or hear things about you that you do not want them to know. |
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|  | For more information on how hospital workers should treat you see the **My rights** information sheet. |
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|  | You can tell someone if you are not happy with how hospital workers treat you.  See the **When I am worried about how I am being treated** information sheet for what you can do. |
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|  | There is a list of what some **words** mean in this information sheet [**here**](https://www.3dn.unsw.edu.au/sites/default/files/documents/3DN_Wordlist_ERv1.pdf)or go to[**www.3dn.unsw.edu.au/projects/easyread**](http://www.3dn.unsw.edu.au/projects/easyread) |

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This information sheet is part of a series of easy read resources explaining

* how people can access public mental health services in New South Wales and
* what they can expect.

For information on how to support people to use easy read see [**Making mental health information accessible for people with intellectual disability****– A Toolkit**](https://www.3dn.unsw.edu.au/sites/default/files/documents/3DN_AccessibleInformation_Toolkit_ERv1.pdf)

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